



Search for articles...

All Collections > For Patients > For Patients: Quickstart Guide

For Patients: Quickstart Guide

Secure, HIPAA-compliant virtual visits - easy to join from any device

May 7, 2026

Table of contents



You don't need a doxy.me account to join your visit - simply click your provider's link to start your session

Patient Quickstart Guide - Original Experience



1x

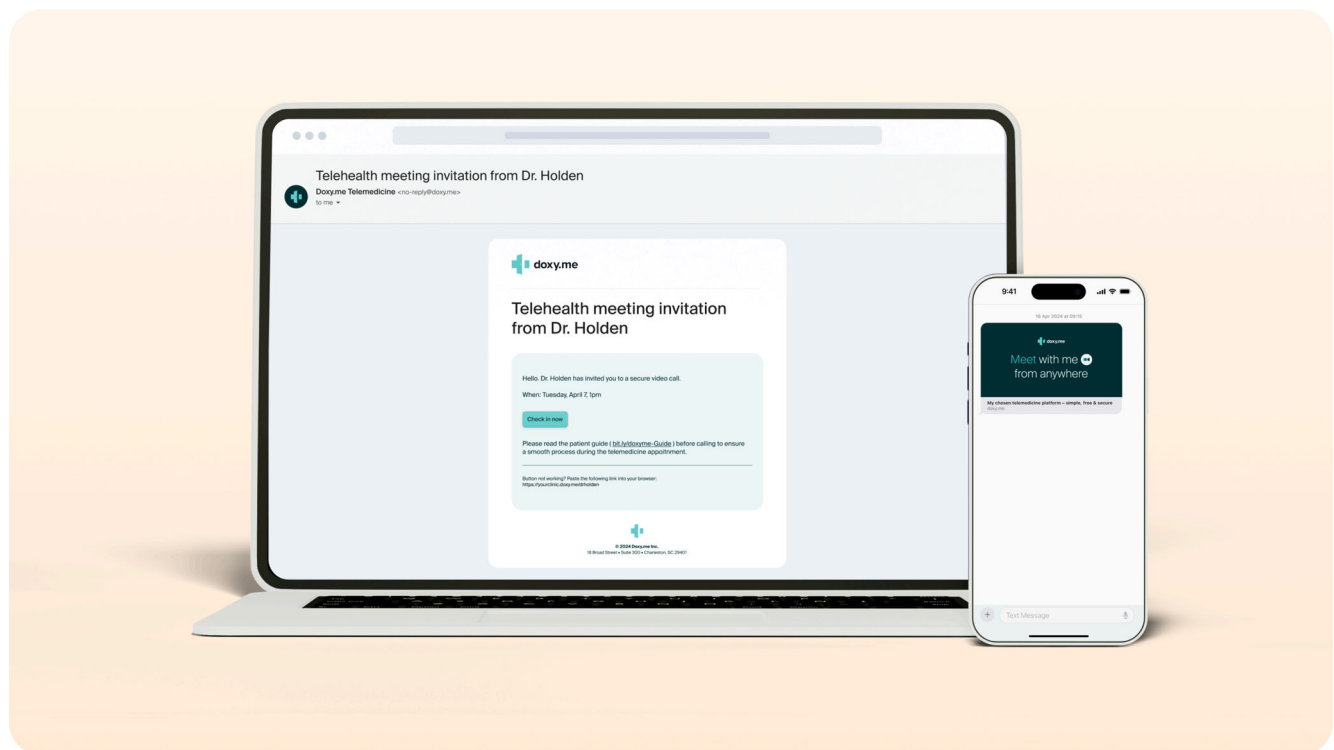
1 min 16 sec

Doxy.me (doc-SEE-me) is the telehealth platform that your provider uses for virtual appointments.

Doxy.me's virtual visits feel like a personal, face-to-face conversation with your provider. The platform is secure, HIPAA-compliant, and trusted by millions of providers around the world - and loved by patients. You can connect from any device with no log-ins or downloads required.

How to join your telehealth appointment

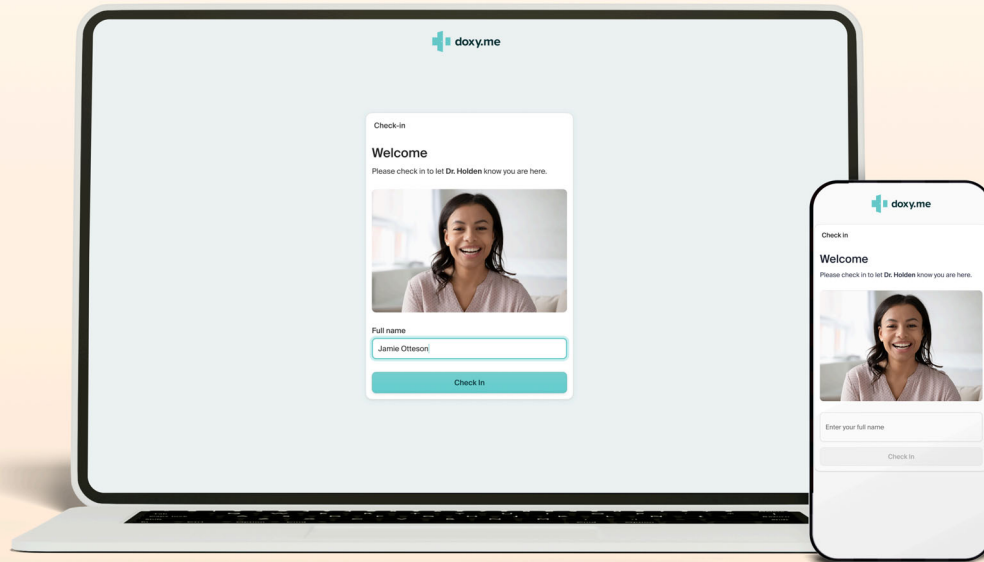
Your provider will send a link, email invitation, or text invitation for you to use to access their waiting room. Already have a waiting room link from your provider? Use this link to join your appointment.



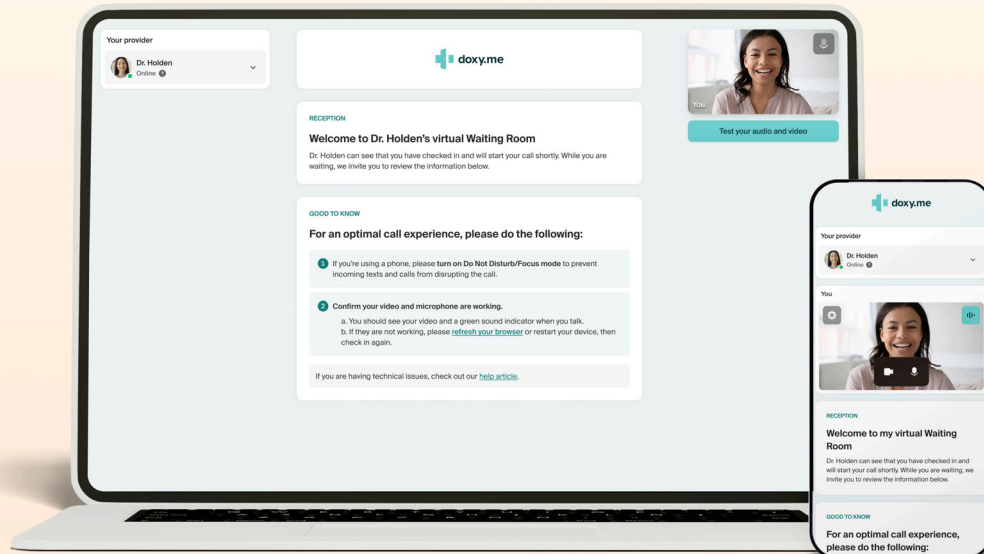
Check in for appointments

Enter your name and grant access to your camera and microphone. You'll enter your provider's waiting room and they'll be notified you're ready.

Appointment check-in

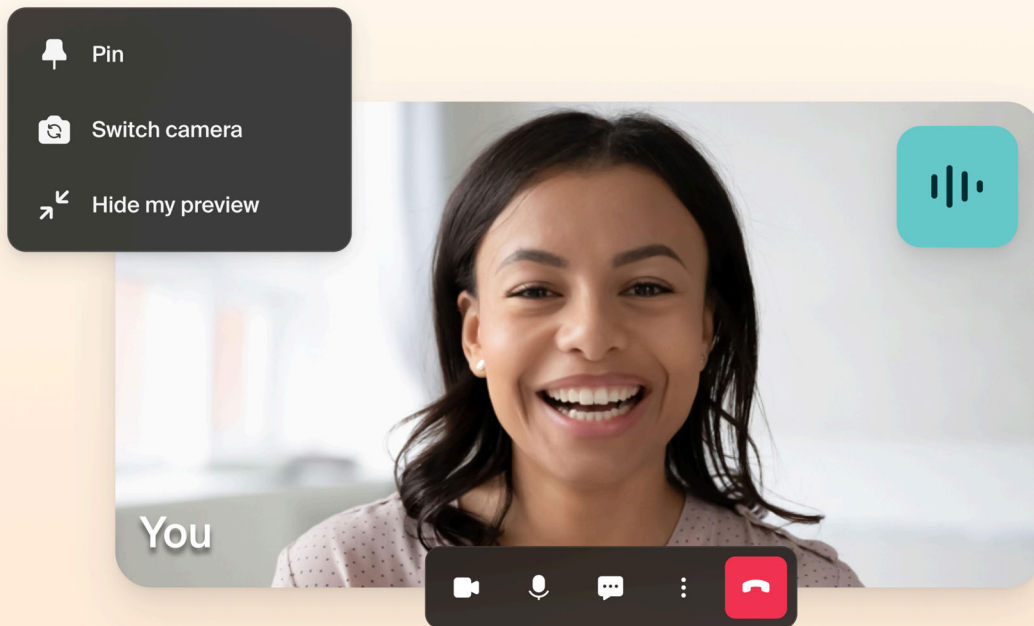


Waiting room



Preview your video before you join

Using the Self-preview menu, you can pin your video, switch cameras, and hide your preview. On mobile devices, use the "switch camera" function to alternate between the front and back cameras.



Speak with your provider

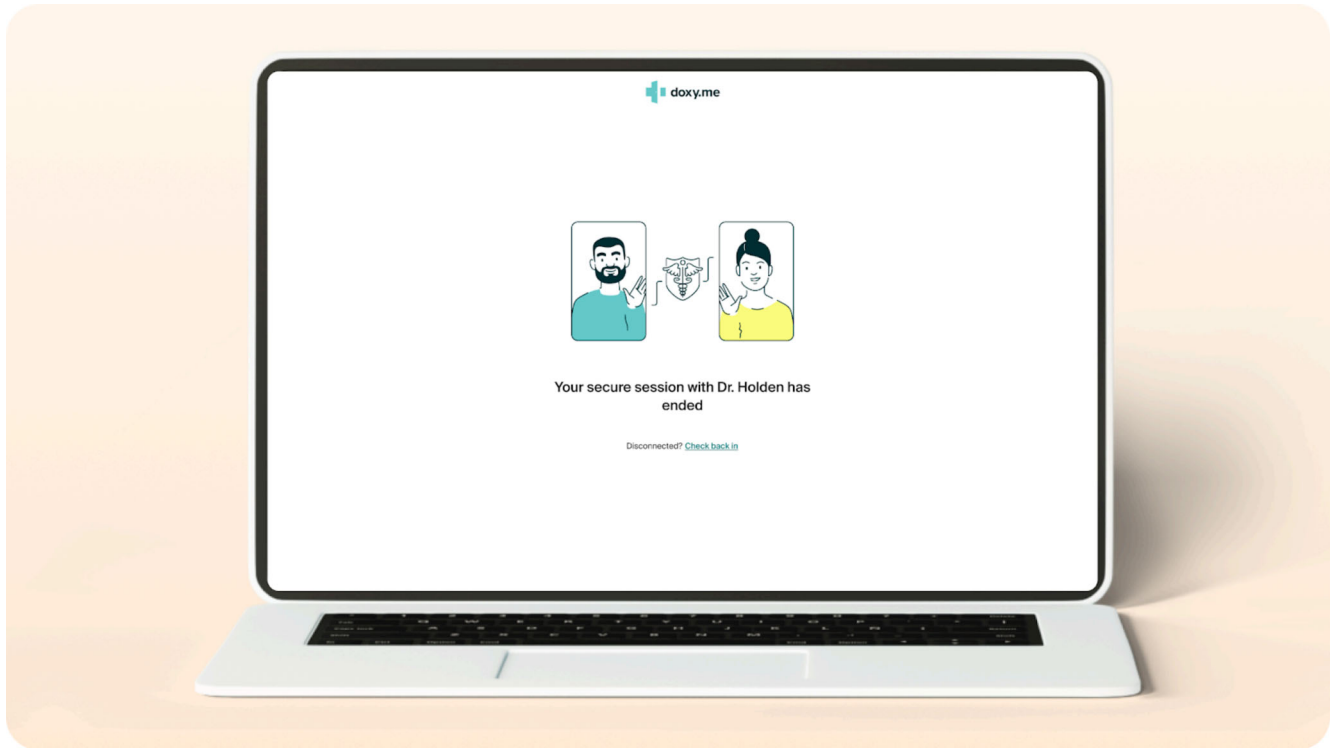
Your provider will begin your appointment and will be displayed across your screen. During your appointment, you'll see an appointment timer above your provider's name. The control bar lets you turn off your camera, mute your microphone, send a chat message to your provider, and end the call.



End a session

When the session with your provider ends, you'll see a warm image of two people waving goodbye along with a message confirming the call is over. If you need to reconnect, click the link at the bottom of the page.

End session screen



Did this answer your question?



Need help? Check our status page or contact our support team

